

## Iowa Wellness Plan: Bridge to Transformation

Delivery System and Member Engagement Approach

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#### Iowa Wellness Plan

- This presentation focuses on member engagement, provider payment and delivery system strategies for the lowa Wellness Plan
  - Adults age 19-64
  - Income at/below 100% of the FPL
  - Administered by IME



### Objectives

#### To describe/explain:

- Proposed member Healthy Behaviors program
- Proposed provider payment methodology
- Anticipated provider network
- Alignment to State Innovation Model (SIM)



### Key Goals of Legislation

- Delivery system reform through payment reform by aligning with ACO model
- Encouragement of Member engagement in their own health care
- Access and engagement of primary health care for low-income lowans



## Key Aspects of DHS Approach to Implementation

- Identify core goals for Year 1, 2 and beyond
- Develop methodologies that are:
  - Realistic and achievable for Year 1
  - Establish a building block consistent with larger reform strategies being developed through State Innovation Model (SIM) design process
  - Create alignment between provider and member incentives



#### Year 1 Goals

- Estimate 109,000 new members within 2 years
- Access Ensure all new members have an identified primary care provider willing and able to see them
- Engagement Support and track member engagement with the primary care provider including health assessment & education



## Year 1 Strategies

#### **Access to Care**

- Enhanced PMPM payments for primary care physicians
- MediPASS or HMO choice model (physician PCP)
- Wellness Plan Medical Home Incentives and Accountable Care Organization option

#### **Member Engagement**

- Incentive (premium waived) for demonstrating Healthy Behaviors
- Physician incentives for driving improved patient outcomes
- Aligning the member and physician incentives for health engagement



### **Special Note**

 The term 'Primary Care Provider' (PCP) or 'Physician' includes the team of healthcare professionals working under the direction of a physician to deliver and coordinate care including: nurse practitioners physician assistants and others



## Healthy Behaviors Program for \*Members

- Iowa Wellness Plan includes incentives for Healthy Behaviors:
  - Year 1: Premium waived for everyone
  - Year 2: Premium is waived if defined healthy behaviors were completed in year 1
  - Year 3: Premium is waived if defined healthy behaviors were completed in year 2

<sup>\*</sup> Applies to members in the Wellness Plan at 50% FPL and greater



#### **Healthy Behaviors Program for \*Members**

Year	Health Behavior Requirements
Year 1 (1/1/2014 – 12/31/2014)	Must complete both requirements: •Health Risk Assessment •Wellness Exam by authorized PCP
Year 2 (1/1/2015 – 12-31-2015)	<ul> <li>[DRAFT] Must complete 2 out of 5:</li> <li>Health Risk Assessment</li> <li>Wellness Exam by authorized PCP</li> <li>Complete Dental Exam</li> <li>Complete a Smoking Cessation program or are a non-smoker</li> <li>Lower BMI by TBD amount</li> <li>Participate in appropriate health education program or preventive screenings</li> </ul>
Year 3 (1/1/2016 - 12/31/2016)	[DRAFT] Same as Year 2

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#### Wellness Plan Medical Home

- Member selects a primary care physician (PCP)
- Physician is contracted similar to MediPASS
- PCP eligible to earn three additional types of payments above the regular fee for service payment:

\$4 PMPM
Primary Care Case
Manager Monthly
Payment

\$10 PM annually Wellness Exam Incentive up to \$4 PMPM
Wellness Plan
Medical Home VIS
Bonus



# \$4 PMPM for the Primary Care Physician

- Provides access to primary care similar to MediPASS
- Member has option to select PCP or is default enrolled
- PCP provides primary care treatment or referral and basic care coordination
- Contracted providers will offer access to primary care and basic care management



#### Wellness Exam Incentive

- Incentivize PCP to ensure members are offered and receive preventive exam
- If >85% of assigned members (at least 6 months) receive preventive exam, PCP receives \$10/year per member bonus
- Aligned with member Healthy Behavior incentive



## Wellness Plan Medical Home Value Index Score (VIS) Bonus

- Incentivize quality improvement based on outcome over baseline
- VIS Measure sets groundwork for ACO development
- Bonus payment of up to \$4 per member per month for demonstrated improvement in VIS measures
- SIM & multi-payer alignment: VIS is basis for SIM ACO plan and same as used for largest commercial plan ACO



### The ACO Option

**Goal:** initiate the ACO structure that will be further developed through SIM work

- Medicaid may contract with ACO's currently contracted with Wellmark (state's largest commercial plan)
- ACO will be paid FFS plus incentives (there is no baseline data for shared savings approach in year 1)
- ACO can earn the wellness exam and medical home bonus for attributed population in aggregate
- By Year 3: the Wellness Plan ACOs would be replaced by Medicaidwide SIM ACO implementation



#### IOWA WELLNESS PLAN (DRAFT) (Draft Details 08.02.13)

Revised 08.13.13, 02:12 pm

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	Iowa Wellness Plan (WP) Primary Car	Accountable Care Organization (ACO)		
YEAR 1 (CY 2014)				
	Patient Manager Access and Coordination	Annual Exam Incentive	Wellness Plan Medical Home VIS Performance Bonus	
Annual Amount	\$48 per member	\$10 per member *	\$48 per member **	No risk in 2014, tracking Value Index Score (VIS) only, VIS Performance Bonus to PCP moves to ACO when a contract is in place
Pay Schedule	Monthly (\$4)	Quarterly Calculation	Quarterly Calculation	Quarterly Calculation
Purpose	Access to PCP home for new members	Encourage wellness exams for Wellness Plan members	Incentivize quality improvement and align with ACO model	Prepare for ACO infrastructure in a no-risk setting
Requirements	Similar to MediPASS:  • Treat/refer  • Agree to slots for new Wellness Plan population  • Building EMR  • 24/7 access line  New Benefit:  • Allow for billing preventive exam with a sick visit	* May qualify for annual bonus of \$10 for each assigned Wellness Plan member getting a wellness exam when at least 85% of all Wellness Plan members assigned to the PCP for at least 6 months have had a wellness exam  Member healthy behavior required in Year 1 to waive monthly contribution in Year 2  • Member completes a wellness exam  • Member completes a Health Risk Assessment (HRA)	** May qualify for a bonus of up to \$48 per member annually for demonstrated improvement in overall VIS on existing Medicaid population. Baseline is set from prior 3 years of performance in Medicaid program (2010-2012)	VIS/Treo Provide minimum of 2,500 PCP Slots for Wellness Plan population within ACO network. Measure quality to VIS
YEAR 2 (CY 2015)				
Changes from YEAR 1	\$36 per member annually	Member healthy behavior required in Year 2 to waive monthly contribution in Year 3  Must complete at least 2 items from the below list of options under consideration:  • Smoking Cessation • Dental Exam • Participate in well baby education • Participate in healthy pregnancy program • Participate in healthy eating/cooking • Preventive screening	\$60 per member annually	Same but ACOs that qualify for Medical Home Bonus can also share in total cost of care savings. (Upside Risk Only) ACO must open 2,500 more PCP slots for Wellness Plan population within the ACO network.
YEAR 3 (CY 2016)				
Changes from YEAR 2	Same as YEAR 2	Not available: Move to State Innovation Model ACO	Not available: Move to State Innovation Model ACO	State-wide ACOs with full Medicaid population go into effect. Details TBD.



# SIM Goal and the Value Index Score (VIS)

- Goal: the SIM project seeks a multi-payer ACO model in lowa to drive reform
  - Combined: Wellmark & Medicaid cover 70% of Iowans
  - Wellmark ACO: uses FFS, shared savings and <u>VIS measures</u>
- Wellness Plan will build toward this goal
  - Provides incentives for primary care and ACOs that implement
     VIS measures and therefore, align with Wellmark structure



#### VIS: Core Attributes

#### Person-Focused (rather than disease-focused)

- VIS Domain Member Experience
- VIS Domain Primary & Secondary Prevention (Well Child Exams, Adult Screening)

#### First contact with health care system

• VIS Domain – Tertiary Prevention (Ambulatory Care Sensitive Acute and ED Rates)

#### Comprehensive

- VIS Domain Disease Progression (Panel Chronic Disease Status and Severity Shifts)
- VIS Domain Chronic & Follow up (30 day post D/C, Readmission Rates, Chronic Care Visits)

#### Coordinates care and the transfer of information

- VIS Domain Continuity of Care (COC, PCP visit, Any MD Visits)
- VIS Domain Efficiency (Generic Rx, Potentially Preventable Ancillaries)



## Wellness Plan Medical Home VIS Bonus

- Max of \$4 PMPM
- Uses VIS to measure performance vs. baseline
- Can apply to either PCP or ACO (but not paid twice for a given member)
- Baseline is re-established annually
- Each new baseline includes
   Wellness Plan data

Performance	Payment				
Below target	No Medical Home Bonus				
Greater than midpoint between baseline and target	50% of Medical Home Bonus				
Greater than target	100% of Medical Home Bonus				
No Downside Risk					



#### VIS Baseline

- A baseline is established for each PCP or ACO in the program
- Uses past three years of claims data
- Current year weighted at 50%, prior years weighted at 25% each:

	FY 2011	FY 2012	FY 2012	Total
VIS	0.850	0.860	0.885	
Weight	25%	25%	50%	
Baseline	0.213	0.215	0.443	0.870

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## Establishing a VIS Target

Top performers have a smaller range of improvement to achieve bonus, lower performers have a larger range of improvement required to achieve the bonus



## VIS Performance Target Calculation

- Each PCP will have a prospective VIS target
- Target will be established based on the PCPs own historical performance.
- Target will be driven by PCP performance quintile:
  - Quintile 1 (top performers) target is established at 2% above baseline
  - Quintile 2 target is 4% above baseline
  - Quintile 3 target is 6% above baseline
  - Quintile 4 target is 8% above baseline
  - Quintile 5 (lowest performers) target is 10% above baseline



### What are we getting January 1?

- More access to healthcare for lowans
  - Emphasis on engagement with primary care
- Promotion of preventative screenings
  - HRA & Wellness Exam
  - Healthy behaviors for members
- Building a network of providers within an ACO framework



Mostly FFS
Unmanaged
Care
Silos of Care
Delivery
Limited Access
Volume Based
Purchasing



Value Based
Purchasing
Clear Accountability
Integrated Care
Delivery

Alignment in Measures and Analytics

Data are timely and Secure



## Acronym List

ACO = Accountable Care Organization

BIPP = Balancing Incentive Payment Program

BMI = Body Mass Index

FFS = Fee For Service

FPL = Federal Poverty Level

H&W = Health and Wellness

HRA = Health Risk Assessment

IHAWP = Iowa Health & Wellness Plan

IME = Iowa Medicaid Enterprise

PCP = Primary Care Provider

PMPM = Per Member Per Month

SIM = State Innovation Model

SPMI = Serious and Persistent Mental Illness

TBD = To Be Determined

VIS = Value Index Score

WP = Wellness Plan